

Andrea S. Abbas
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Experienced emergency medical services expert and educator with a passion for people and operations. Guiding EMS agencies to identify, embrace and live their organizational culture through operational efficiency and sustainability while cultivating a culture that achieves high performance through organizational health and wellness practices.

Work Experience:

EMS1/Lexipol

01/2022-Present

Position: Contributing author

Provision of freelance EMS content for publication in EMS1.

The EMS Professional LLC

2036 Devonshire Ave. Lansing MI

12/2021-Present

Owner

Providing EMS leadership training, education, and consulting services.

Clinton Area Ambulance Service

1001 S Oakland Street St. Johns MI

7/2021-11/2022

Position: SCT Paramedic

Maintenance of clinical skills and EMS knowledge to better assist EMS organizations.

Michigan Center for Rural Health, State Office of Rural Health

909 Wilson Rd; West Fee Hall, East Lansing, MI

9/2018-Present

Position: EMS Programs Manager

Management of rural EMS programming spanning the state of Michigan.

Development and implementation of education programming for rural EMS agencies.

Consulting services and program development provided around rural EMS sustainability.

Development and provision of EMS resources.

Provision of rural EMS advocacy and storytelling.

Event coordination and planning.

EMS research and survey development.

Active member serving on multiple state EMS committees and subcommittees.

Mobile Medical Response

834 S. Washington St. Saginaw, MI

8/2018-01/2021

Position: Field Supervisor, FTO

Supervision of a rural ground ambulance service covering rural Arenac County.

GNC

245 N Maple Rd. Ann Arbor MI

2/2018- 01/2019

Position: Sales Associate

Helping customers achieve health goals through product knowledge & selection.

Use of KPI metrics to achieve sales goals.

Guardian EMS

310 N. 1st St. Lander WY

3/2017- 8/2017

Position: Ground Ambulance Program Director

Direction of a rural ambulance service covering 10,000 square miles in central Wyoming. Management of approximately 100 employees and 14 ambulances.

Oversight and management of operations, education, and quality.

** Left position to return home to care for terminally ill parent.

Washtenaw Community College

4800 E Huron River Dr. Ann Arbor, MI

8/2008 – 3/2017

Position: Part-time Faculty

Fall and winter semester instruction- Introductory Biology (100 level).

Winter instruction- Introductory Biology Hybrid (100 level).

Fall and winter semester instruction- Human Biology (100 level).

Fall semester instruction- Hospital Microbiology (100 level).

Fall and winter semester instruction- Microbiology (200 level).

Fall instruction- Anatomy and Physiology (100 level).

Medstar Ambulance Service

380 N. Gratiot Av. Clinton Twp., MI

1/2016-1/2017

Position: Quality Assurance and Compliance Manager

Use of clinical quality review to improve patient care through education and training.

Analysis of data for reporting, performance improvement, and clinical quality indicators.

Management of field training and quality assurance teams.

Development and implementation of company field training manual.

Development and implementation of company cardiac arrest save recognition program.

Project Management.

Huron Valley Ambulance & Emergent Health Partners

1200 S. State Circle Ann Arbor, MI

9/2005 - 1/2016

Positions: Senior Paramedic, Echo Paramedic, Hazardous materials paramedic
Providing emergency care to the community.

Position: Instructor

Fall and winter semester instruction of Anatomy and Physiology for Paramedics.

Guest lecturer for community paramedic content.

EMT-basic and EMT-paramedic content lecturer.

Special topics lecturer.

Eastern Michigan University

500 College Place Ypsilanti, MI

5/2009 - 1/2015

Position: Part-time Faculty

Fall and winter semester instruction- Introductory Biology (100 level).

Fall and winter semester instruction- Human Physiology (300 level).

Fall and winter semester instruction - Microbiology (300 level).

Fall and winter semester instruction - Neuroanatomy (300 level).

Saint Joseph Mercy Hospital Emergency Department

5301 McAuley Dr. Ypsilanti, MI

10/2000 - 8/2011

Position: Emergency Room Technician 2

Delivery of emergency care to patients experiencing a medical emergency.

Eastern Michigan University

Ypsilanti MI

8/2006 - 5/2009

Position: Graduate Teaching Assistant

Fall and winter semester instruction- Introductory Biology (100 level).

Fall and winter semester instruction- Human Physiology (300 level).

Education:

Eastern Michigan University
Ypsilanti, MI
Master of Science degree, August 2009
Cell and molecular biology

Eastern Michigan University
Ypsilanti, MI
Bachelor of Science degree, May 2006
Major in biology, minor in chemistry

Schoolcraft Community College
Livonia, MI
Associate of Science degree, December 2002
Health studies

Ann Arbor Huron High School
Ann Arbor, MI
Diploma June of 1997

EMS Education and Training:

Community Paramedicine certification
Lansing Community College
July 2021

Instructor Coordinator certification
Denton Township EMS
September 2020

Emergency Medical Dispatch certification course
Priority Dispatch/IAED
January 2019

National Registry Paramedic certificate
NREMT
June of 2018

Cardiac Arrest Resuscitation Enhancement of Survival Training
Seattle Resuscitation Academy
October 2016

Paramedic certificate
Schoolcraft Community College and Huron Valley Ambulance
July of 2000

Emergency Medical Technician (EMT-B) certificate
Schoolcraft Community College and Huron Valley Ambulance
May of 1999

SCT, ACLS, BLS, PHTLS, PALS, SCT, EVOC certified

Leadership Training:

EMS Leadership Academy graduate
SafeTech Solutions LLP
October 2018

Dale Carnegie Leadership Training for Managers
June 2016

Ambulance Service Manager
Fitch & Associates
October 2022

Advisory & Board Member Activities:

Michigan Rural EMS Network
Board Member
July 2022-Present

Lansing Community College
Advisory Committee Member
September 2022-Present

WiES, Women in Emergency Services
Founding Advisor
September 2022-Present

Graduate Research:

Eastern Michigan University & The University of Michigan
Colonization of germ-free mice with pro-biotic bacteria to create a mouse model for the human gastrointestinal tract. Work presented at the EMU Graduate Research Fair,
March 2008

Volunteer Experience:

Project Medishare Bernard Mev's Hospital- Haiti

P.O. Box 381208 Miami, FL 33238

1/2013

Volunteer Position: Paramedic

Cardiac Arrest Registry to Enhance Survival- Community Response Subcommittee

9/2016- 3/2017

Position: Subcommittee Member